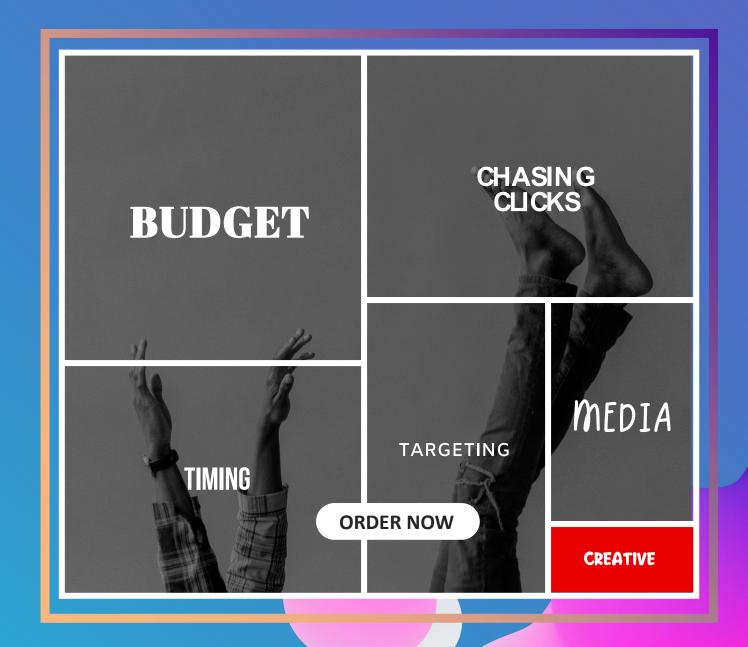


LET'S FACE IT,

# CREATIVE EXECUTION CAN OFTEN FALL BY THE WAYSIDE



### QUESTION QUESTION 2

What role does creative quality play in ad effectiveness?

What elements contribute to 'quality creative'?

### Methodology

### What

Randomized, controlled experiments testing the effectiveness of display ads with a variety of attributes across devices

### **Devices**



### **Types of Ads Tested Per Brand**

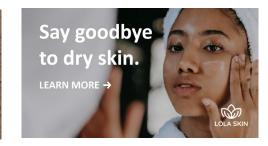
Control Ad\*



Base Ad



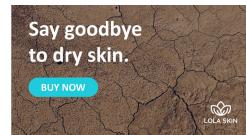
**Enhanced Imagery** 



### More Informative Messaging



### More Direct Call-To-Action

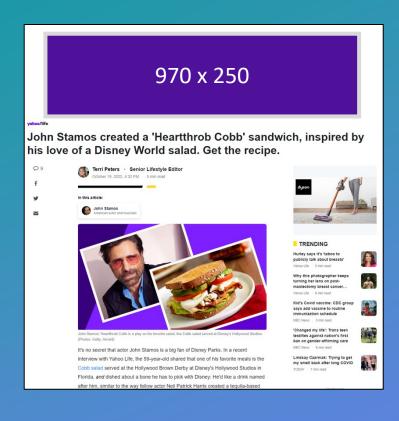


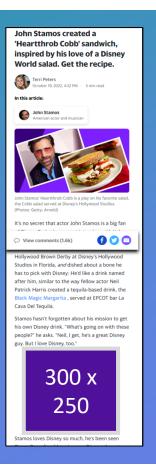
#### All Enhancements



### Ad sizes

### tested





M/GNA MEDIATRIALS + yahoo!

## The research in **Numbers**.



Sample Size **4,114** 



Ads Tested 108



Metrics 61



Industry Verticals

3

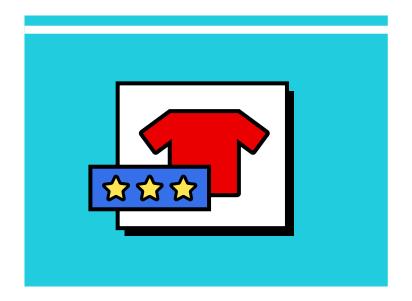
SIZING THE

# CONTRIBUTION OF CREATIVE

### How much does media and creative contribute to ad effectiveness?

We used advanced modelling to uncover the drivers of branding KPIs

### **CREATIVE QUALITY**



### **Quality of Ad**

User perceptions of ad\*

### **MEDIA PLACEMENT**



### **Targeting Effectiveness**

Whether the person is in-market for the advertised product



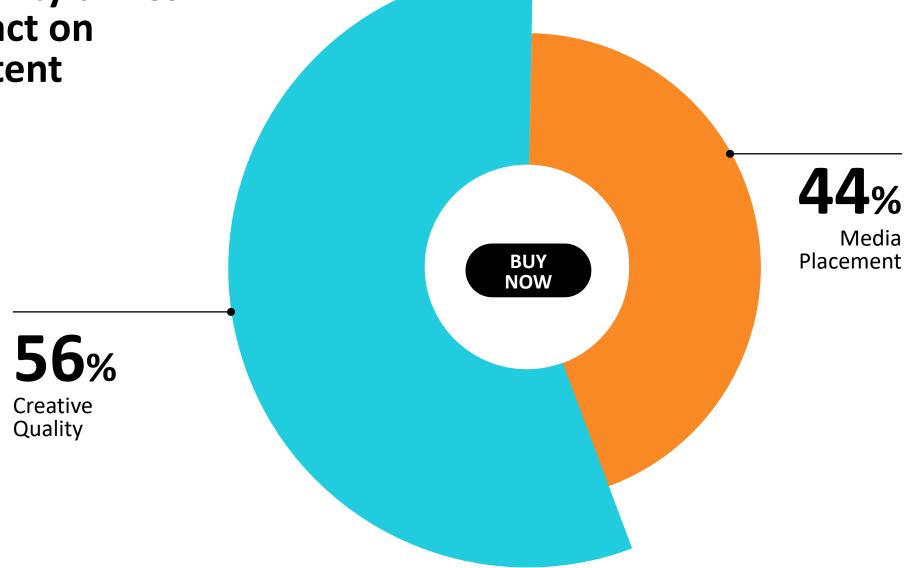
### **Contextual Alignment**

Perceived alignment between the ad and content

# Creative quality drives 56% of impact on purchase intent

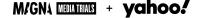
### **Drivers of Purchase Intent**

- Relative Contribution (%)



Values are modelled using logistic regressions to determine the impact of creative quality and media placement on purchase intent. All regression coefficients significant at ≥90% confidence.

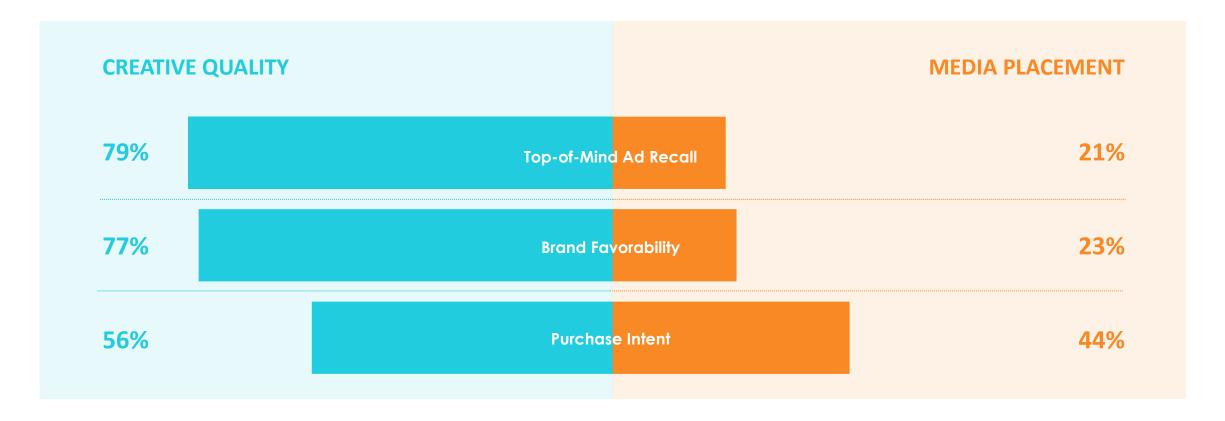




### Quality creative is critical across the purchase funnel, particularly for driving awareness and shaping brand opinions

Naturally, good media placement plays a critical role as well, especially for driving purchase intent

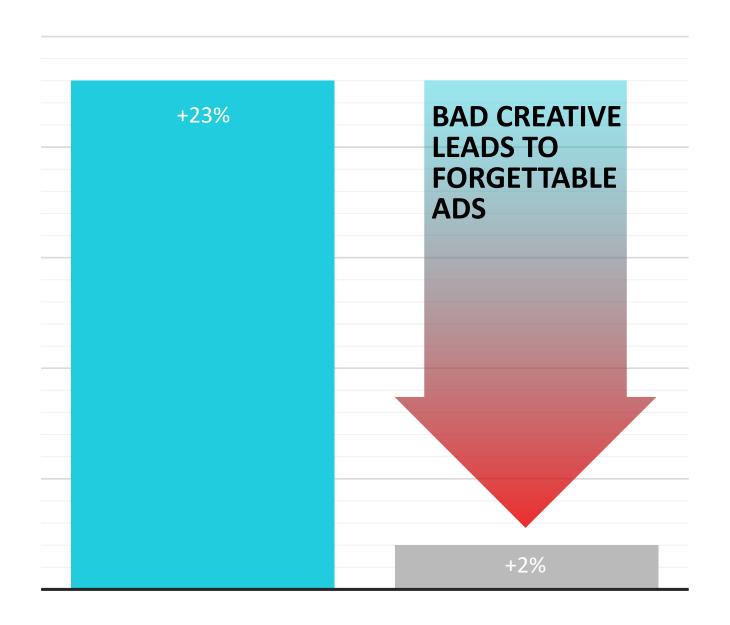
**Drivers of Brand KPIs - Relative Contribution (%)** 



## Poor creative can mean wasted impressions

### Impact of Creative Quality on Aided Ad Recall

- Delta (Exposed Control)
- Average Impact of All Ads
- Impact With Poor Creative Quality





### Tactic #1: Enhancing creative imagery



#### **Base Ad**

Ads with limited visuals (no humans; brand logo in bottom righthand side)



### **Ad with Enhanced Imagery**

Ads with human presence, product images, or more prominent logo placement (not shown)

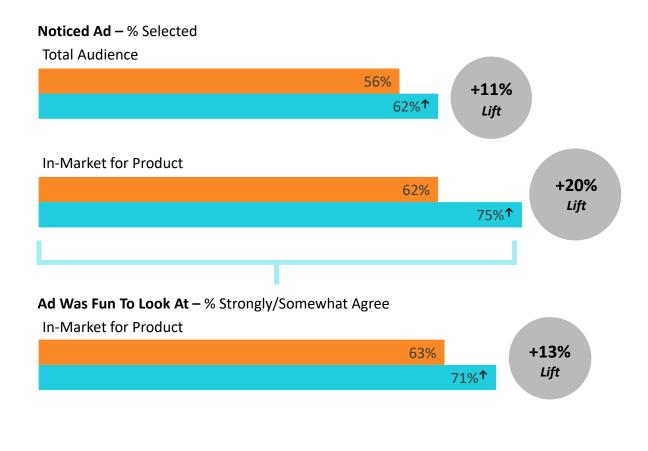
### Strong visuals draw in those with the propensity to buy

Those in-market for the product are much more likely to notice and enjoy ads with improved imagery

### **Impact of Enhanced Imagery**

■ Base Ad ■ Ad with Enhanced Imagery





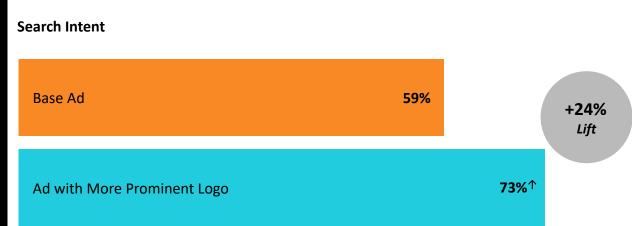
### More prominent logo placement has the power to drive transactional momentum

**Impact of Enhanced Imagery: Logo Placement** 

In-Market for Product - % Very/Somewhat Likely

■ Base Ad ■ Ad with More Prominent Logo Placement





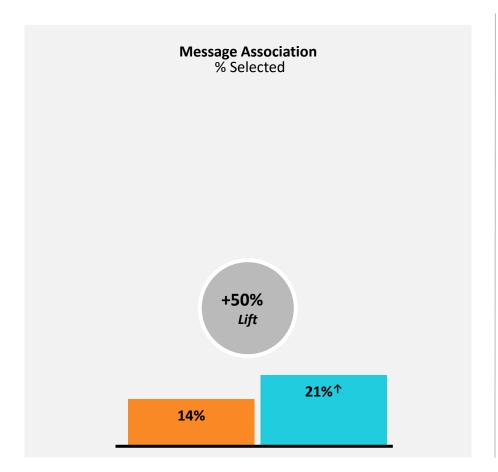
### Larger canvas of desktop benefits by improved imagery

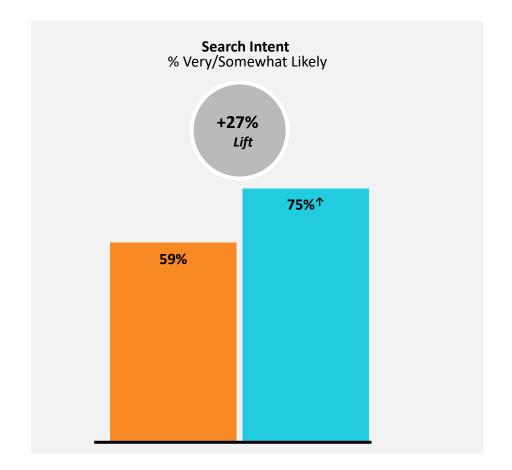
Stronger visuals on desktop help drive home the message and encourage next steps

### Impact of Enhanced Imagery on Desktop/Laptop Devices

Those In-Market for Product

■ Base Ad ■ Ad with Enhanced Imagery





### **Tactic #2: Providing more informative messaging**



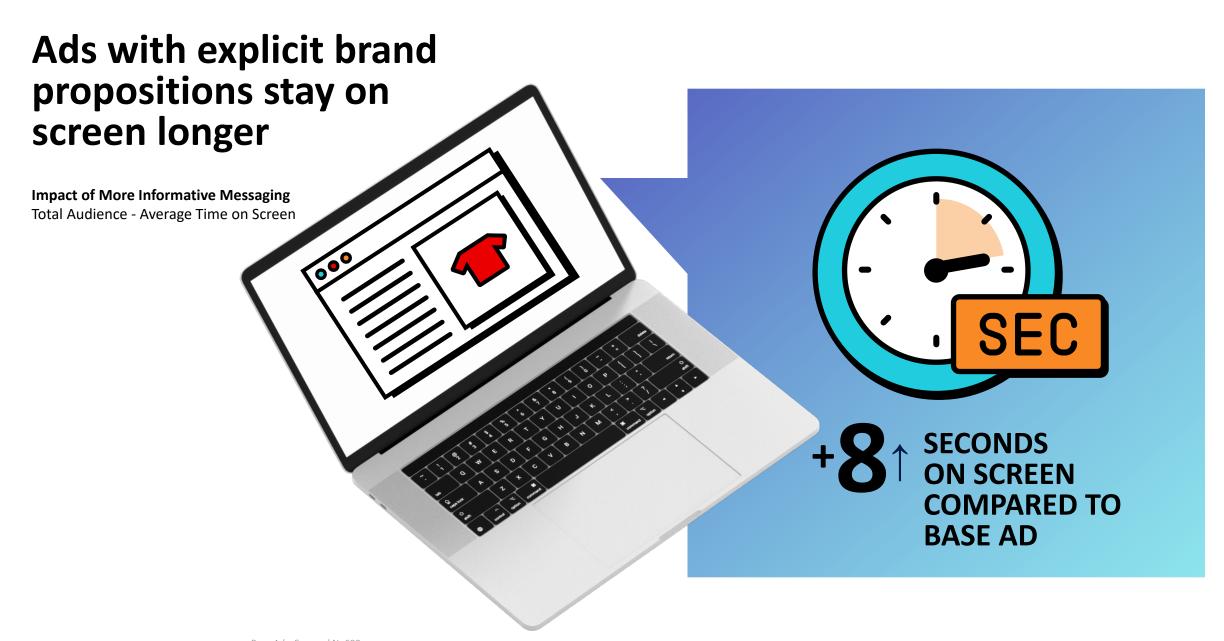
#### **Base Ad**

Ads with limited information in text



### **Ad with More Informative Messaging**

Ads with strong brand propositions included in text



# Acquisition audiences are persuaded by explicit communication of brand perks

Impact of More Informative Messaging
Those Who Haven't Purchased Brand Before
- % Strongly Agree

### "Brand Offers Good Perks"





**5**%
Base Ad





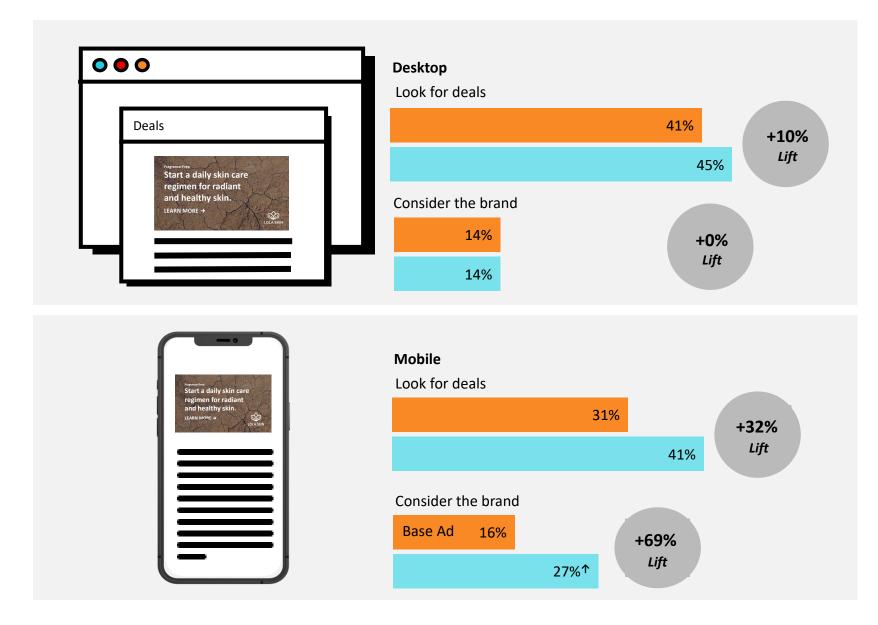
- Approve of fragrance free and dermatologist tested
- Because it is a nice incentive
- Dermatologist testing makes it sound better
- Gave information about the lotion
- Great tag line
- I liked the informativeness of it

## Clear brand propositions prompt next steps on mobile

Brand ads work hard by motivating consumers to dig deeper into the brand

Impact of More Informative Messaging By Device
Those In Market – % Selected

■ Base Ad ■ Ad with More Informative Messaging



### Tactic #3: Leveraging a more direct call-to-action (CTA)



#### **Base Ad**

Ads with a vague call-to-action that doesn't stand out



### **Ad with More Direct CTA**

Ads with a call-to-action that stands out (e.g., has a different color around it, larger font) and is more direct/relevant (e.g., "see offers")

M/GNA MEDIATRIAIS + yahoo!

### Improving the call-to-action drives interest and action

### **Impact of More Direct CTA**

Those In-Market for Product



All In Market

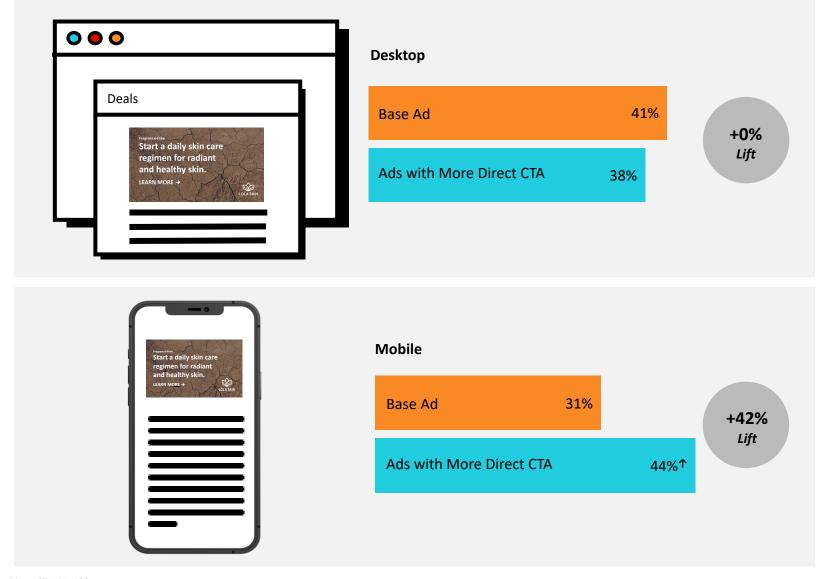
Based Ad N= 263; Ads with More Direct CTA N=261
Visit Brand's Website: Brand 1; Base Ad N= 63; Ads with Enhanced Direct CTA N=64
Look for offers/deals: Brand 2; Base Ad N= 140 Ads with More Enhanced CTA N= 134

↑ = Statistically significant difference between groups at ≥90% confidence

### Clear, direct CTAs are critical on mobile and drives action

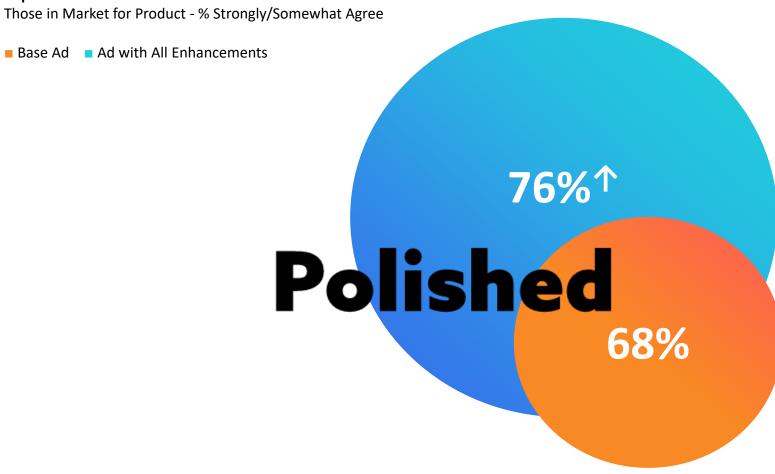
Impact of More Direct CTA by Device
Those In-Market for Product -% Selected

### AD ACTION: LOOK FOR OFFERS/DEALS



### All improvements help brands put their best foot forward

### **Impact of All Enhancements**



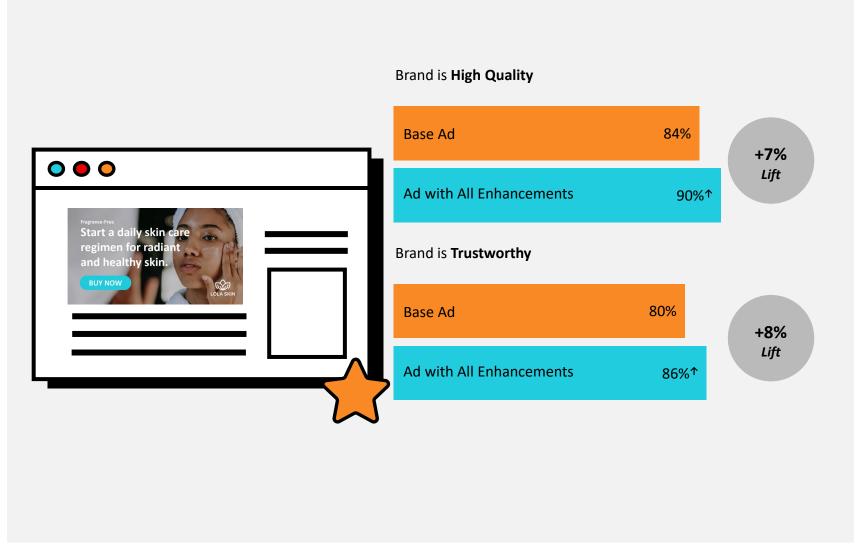


# Simple changes to images and text can drive brand quality and trust

Low quality creative had no impact on brand perceptions, while enhanced quality creative delivered a positive brand impact

### **Impact of All Enhancements**

Those in Market for Product
- % Strongly/Somewhat Agree

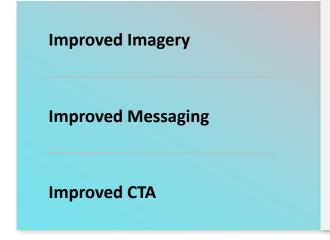


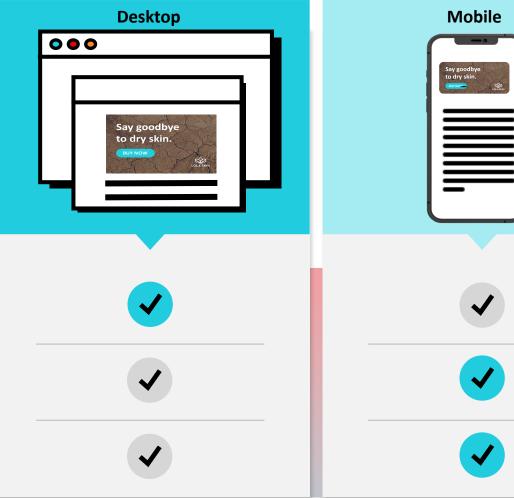
Ad with All Enhancements Control N= 259; Exposed N= 2556

↑ = Statistically significant difference between groups at ≥90% confidence

While optimizing all elements across devices is important, prioritizing visuals on desktop and messaging on mobile have maximum outputs

**Creative Changes By Device** 







### **Marketer Go-Dos**

### Don't let creative fall by the wayside

- Creative plays an integral role in helping brands stand out and shaping opinions
- Small changes in creative can make a huge difference in performance



Optimizations are important across platforms, but tailor approach to the needs of the device



### Mobile

 Take advantage of the leaned in mindset of mobile, compelling brand propositions and CTAs



### Desktop/Laptop

- Prioritize imagery to attract attention on this larger screen size
- Consider including human presence

# THANK YOU