# IT'S ALL INTHE INTHE MIND(SET)

How + why brands should action against mindsets in podcasts

M/GNA MEDIATRIALS

**VOXMEDIA** 



2020

### The Medium

VOX MEDIA examined the evolving role of podcasts in media

#### Podcasts offer unique content

74% of listeners say podcasts provide content they can't find elsewhere

### Podcast listeners are purpose-driven

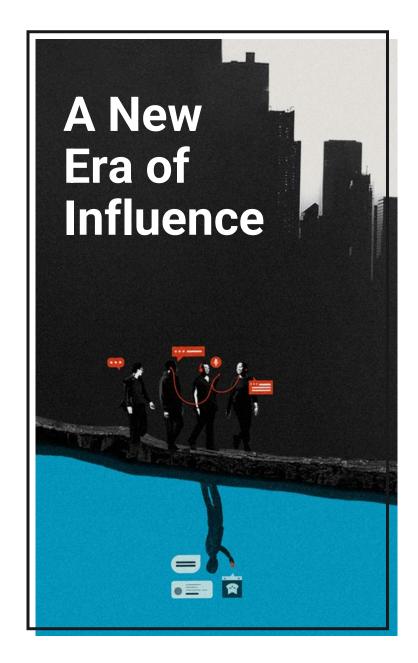
People turn to podcasts to learn new things, dive deeply into topics, and stay informed (top reasons for listening)

### Listeners find satisfaction in niche topics

Unlike streaming video, which offers creativity and customization, podcasts uniquely provide niche content that feels like time well spent

### Listeners feel a sense of meaning and learning

While social media connects people and allows for customization, podcasts stand out by delivering a sense of meaning and learning



2023

### The Maker

We explored the role podcasters play in the lives of listeners

### Podcasts are the main source of information for things most important

75% say podcasts serve as their primary source of information on topics in which they are most passionate

### Podcasters are now more influential than social media personalities and celebrities

75% of listeners value podcasters' influence more than social media influencers (15%) and TV/movie celebrities (10%)

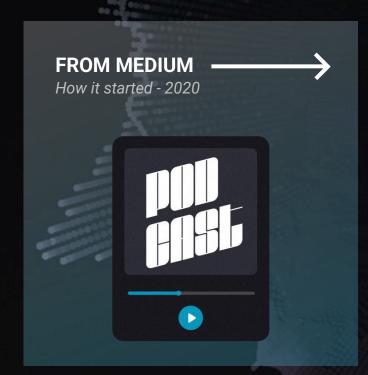
### Listeners feel they are making smarter decisions because of podcasts

Podcasts have helped 77% make smarter decisions; listeners are turning to this format over social media when making decisions

### Podcasters' influence extends to purchase decisions

70% of Millennial listeners have been persuaded to purchase by a podcast ad

# The World Of Podcasts Brings Unprecedented Nuance







# Mindset Shift

Marketers should go deeper than audiences alone and consider mindset

### **AUDIENCES**

Describes who a person is in-the-moment

- ✓ Age
- ✓ Income
- Interests
- Life Stage
- Location

5



# Our Mission



### Mindset Detection

Identify and profile the most predominant podcast listener mindsets



# **Unlock Brand Opportunities**

Pinpoint the best media planning strategies for aligning with each mindset

# The Podcast Diaries



2

3



#### Recruitment

Podcast listeners recruited from a representative online panel

Representative recruitment across weekend and weekdays

**Total** n=2,003

#### **Screeners**

A18+, who have listened to a podcast in past 24 hours

### **Podcast Media Diary**

Detailed diary of most recent podcast listening session (within past 24 hours)

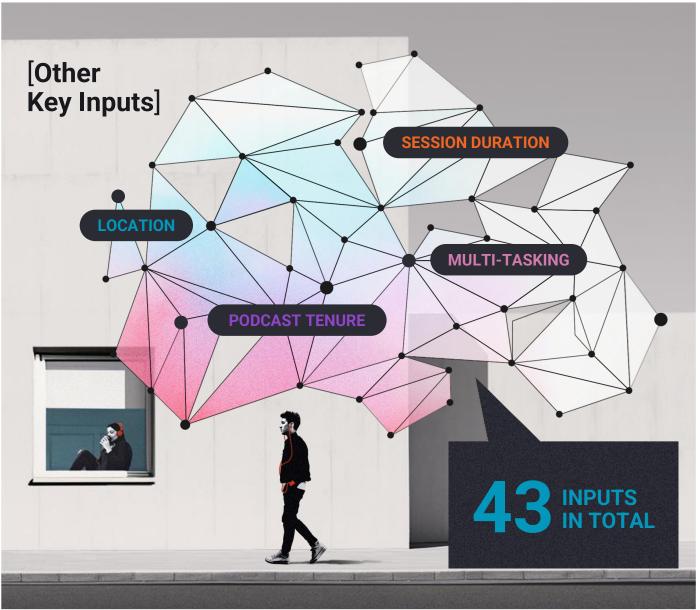
### **Ad Preference Deep Dive**

Deep dive into ads heard in podcast session and ad preferences

# The Analysis

Cluster analysis to identify the most predominant podcast listener mindsets





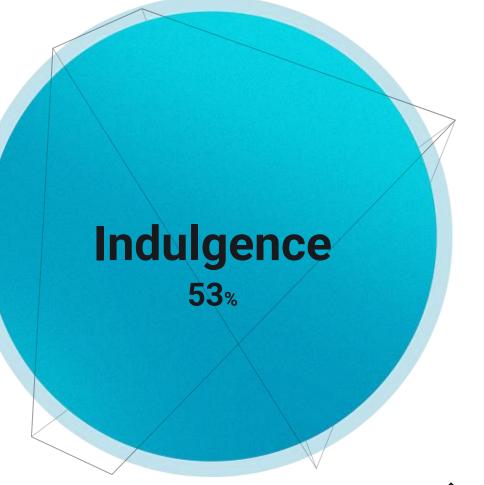


# 3 Predominant **Mindsets**

Note: These mindsets don't define specific people; they represent mental states that anyone can experience at any moment

Interconnect 16%

Inspiration 31%



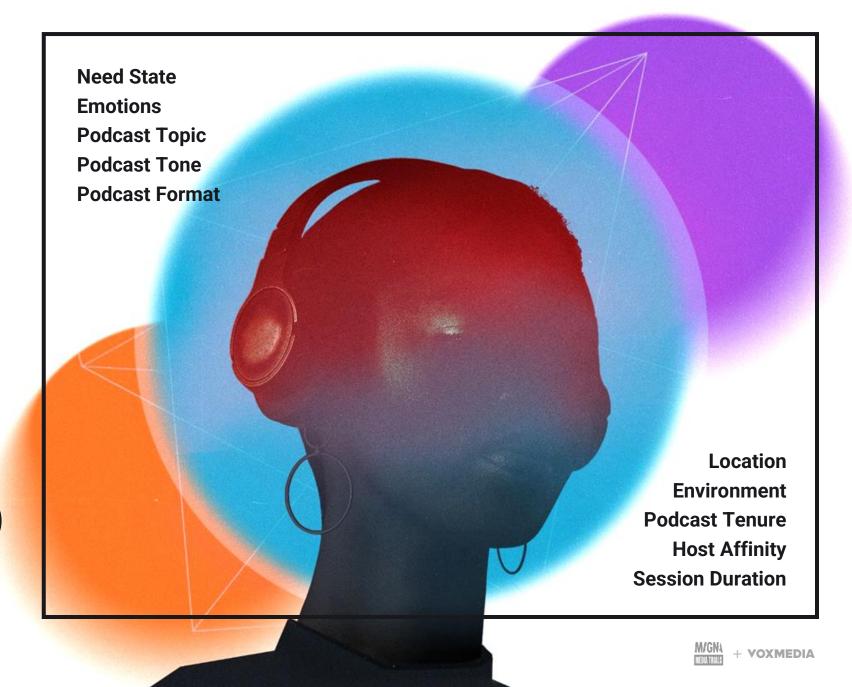
**SMALLER AUDIENCE** 

**LARGER AUDIENCE** 

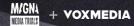


# For each mindset,

We will dive deep into...









**PURPOSE** Connect with others and events of the

world

**EMOTIONAL** Surprised, thrilled, in-suspense, deeply

**RESPONSE** touched, frustrated

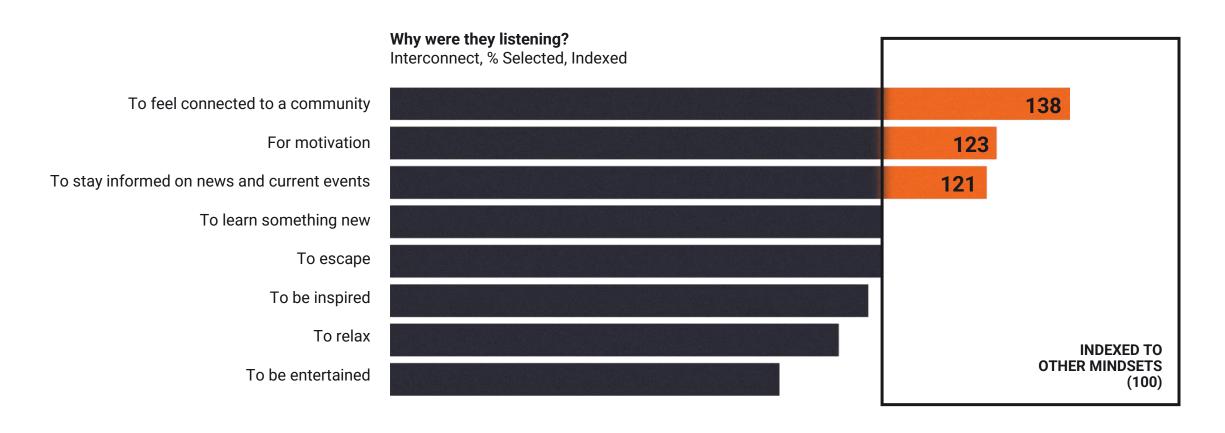
**OPENNESS** High receptivity to ads; willing to try new

podcasts

**PODCAST** Trustworthy host; information &

**NEEDS** knowledge, storytelling

# In this mindset, people listen to stay connected with others and keep up with the world



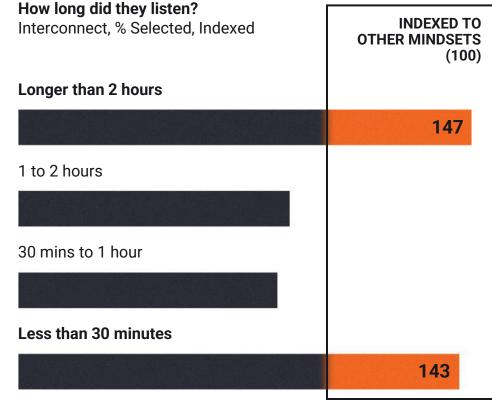
# Listeners are in locales where they may be engaged in both mental and physical activities

Where are they listening? - Interconnect, % Selected, Indexed



### Listening environment is vibrant, but they persevere in both short spurts and long binges

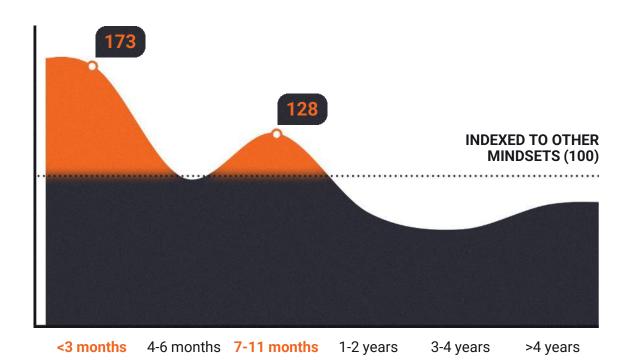


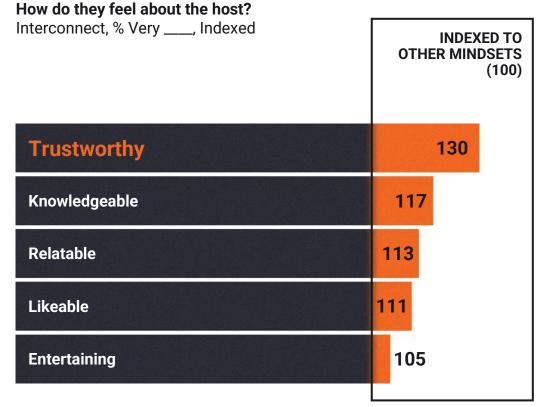


# Shorter listening tenure suggests an openness to new podcasts – but the host must convey a sense of trust

### How long have they listened to the podcast title?

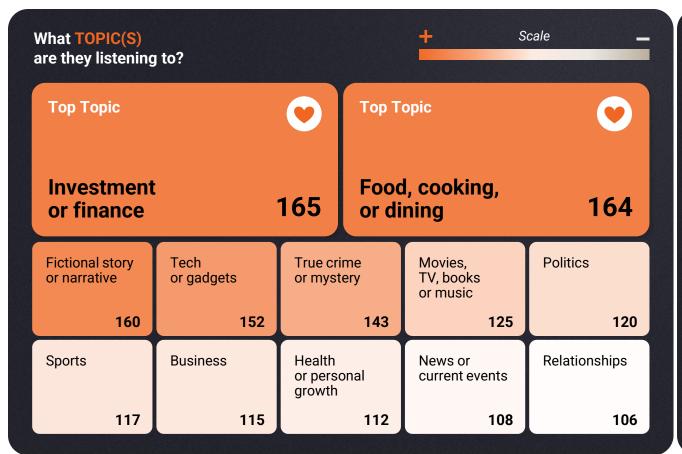
Interconnect, % Selected, Indexed

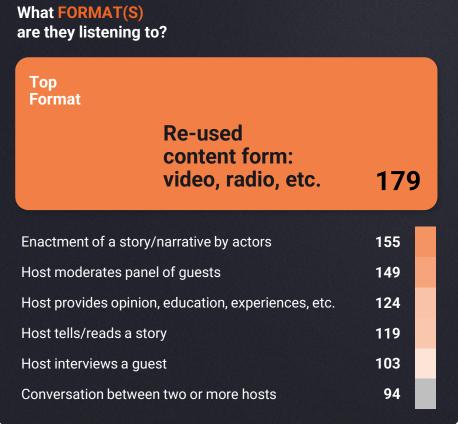




# Openness to new podcasts translates into receptivity for a wide range of topics and formats

Listeners over-index on all topics, likely contributing to the variety of strong emotions they feel





Q: What topic(s) were covered on the podcast?

Q: Which of the following best describes the format of the podcast?

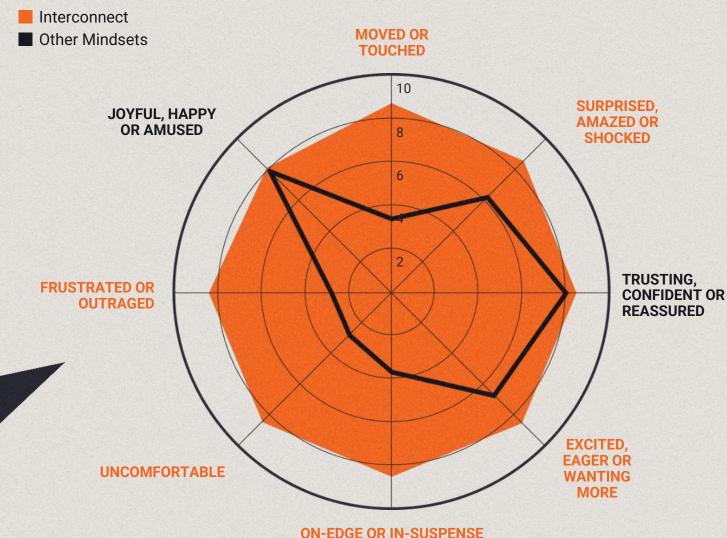
# The power of connecting with others elicits strong emotions

How are they feeling while listening? Interconnect, Average Rating (10=Very Much; 1=Not At All)

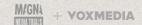
### MORE OPEN TO ADS

Strong feelings translate into exceptionally high receptivity to ads; 71% are "very open" vs. 51% for other mindsets

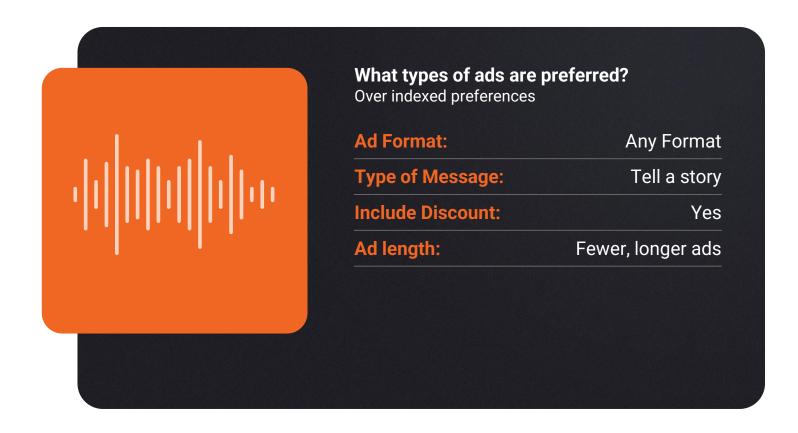
### [Emotions while listening]



Interconnect Mindset n=310 Q: On a scale of 1 to 10, how much were you feeling the following emotions while listening to the podcast?



# Leverage longer ads that focus on telling the brand's story; consider a promo code



### What are they listening to?

Indexed to other mindsets (100)

Topics		Tones		Formats	
Food, cooking, or dining	165	Somber	256	Re-used content from video, radio, etc.	179
Investment or finance	164	Gritty	220	Enactment of story/narrative by actors	155
Fictional story or narrative	160	Tense	206	Host moderates panel of guests	149

Interconnect Mindset n=310

Q: What topic(s) were covered on the podcast?

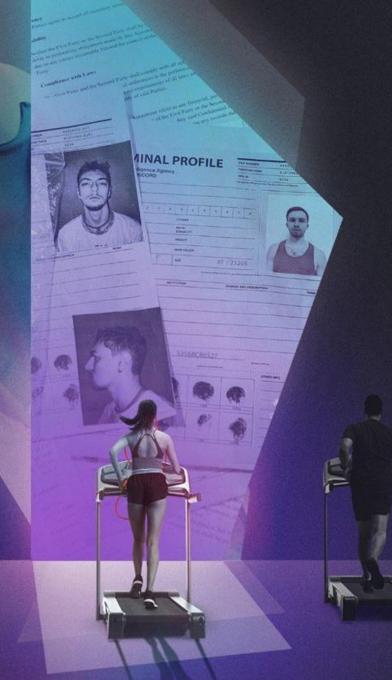
Q: Which of the following best describes the format of the podcast?

Q: How would you describe the overall tone of the podcast?

Q: How would you describe the content of the ad(s) you heard during the podcast? Q: How many ads would you prefer during your experience?

Q: What type of ad(s) would you have been open to hearing during your experience?









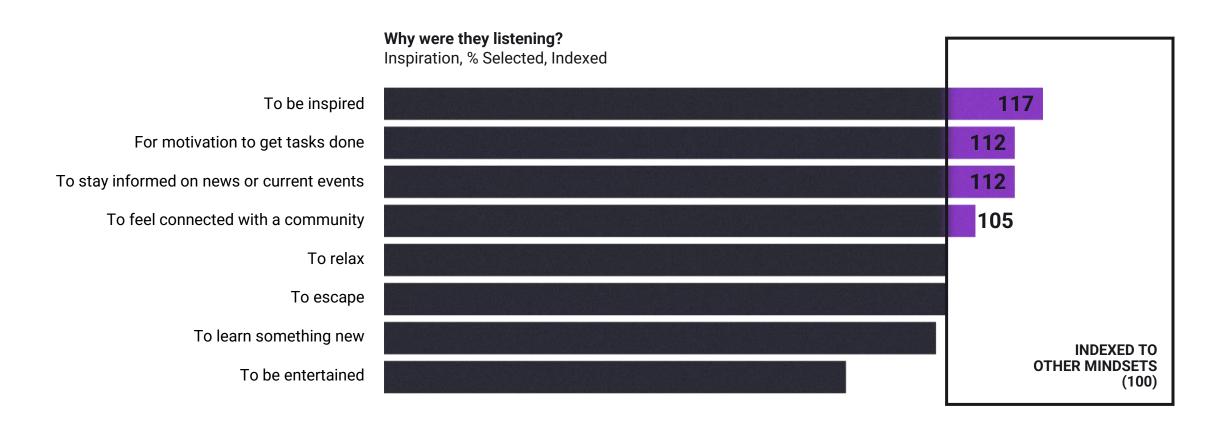
**PURPOSE** Get energized, motivated and up-to-date

**EMOTIONAL** Eager for the unknown, in-suspense, deeply moved, discomfort

**OPENNESS** Short ads; open to trying new podcasts

PODCAST Compressed format, narratives & storytelling

# Listeners are looking to be energized and motivated while staying up-to-date with current events



# Listeners tune in while out-and-about, perhaps seeking energy for less mentally demanding tasks such as commuting

Where are they listening? - Inspiration, % Selected, Indexed)



### Listening while out-and-about translates into a vibrant environment and short bursts of listening time

What was the listening environment like?

Inspiration, % Selected, Indexed

### ["Active and busy"]



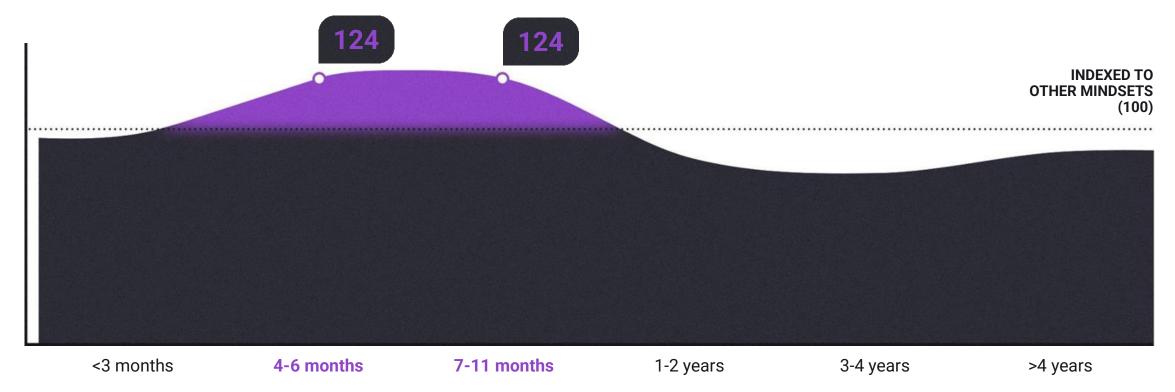
How long did they listen? **INDEXED** Inspiration, % Selected, Indexed TO OTHER **MINDSETS** (100)Less than 30 minutes 108 30 mins to 1 hour 97 1 to 2 hours 97 Longer than 2 hours 97

(100)

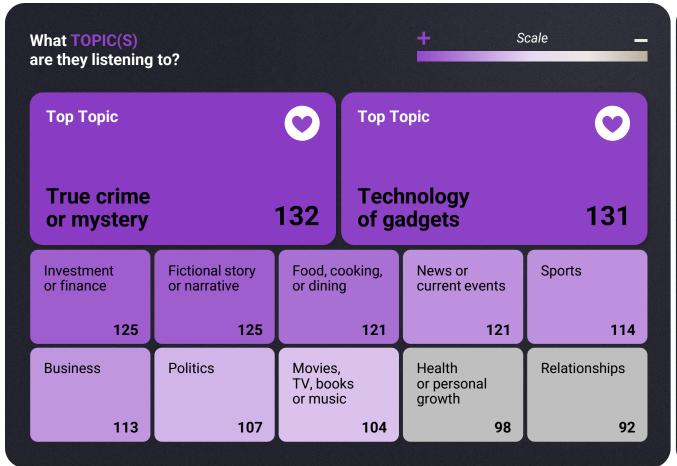
### Shorter listening tenure suggests an openness to new podcasts

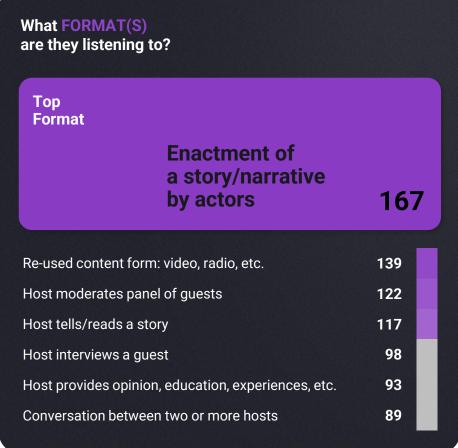
### How long have they listened to the podcast title?

Inspiration, % Selected, Indexed



# Those seeking inspiration also rely on a wide range of topics

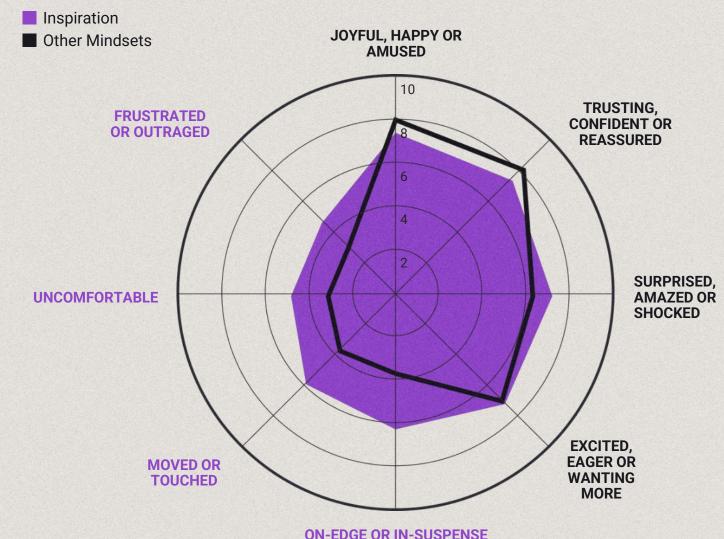




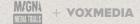
### Eagerness for the unknown and the suspense that comes with it drives the mindset

How are they feeling while listening? Inspiration, Average Rating (10=Very Much; 1=Not At All)

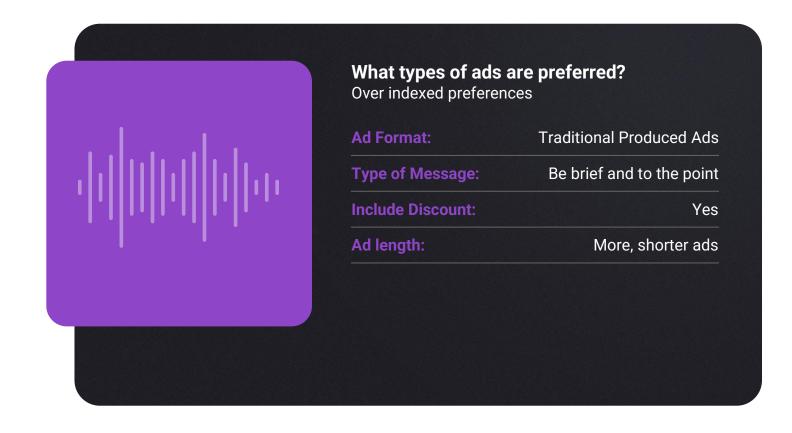
### [Emotions while listening]



Inspiration Mindset n=619
Q: On a scale of 1 to 10, how much were you feeling the following emotions while listening to the podcast?



Run traditional ads, but use somewhat shorter versions that are to the point; consider a promo code



### What are they listening to?

Indexed to other mindsets (100)

Topics		Tones		Formats	
True crime or mystery Technology or gadgets Investment or finance	132	Tense	155	Enactment of story/narrative by actors	167
	131	Suspenseful	150	Re-used content from video, radio, etc.	139
	125	Romantic	149	Host moderating panel of guests	122

Inspiration Mindset n=619



Q: What topic(s) were covered on the podcast?

Q: Which of the following best describes the format of the podcast?

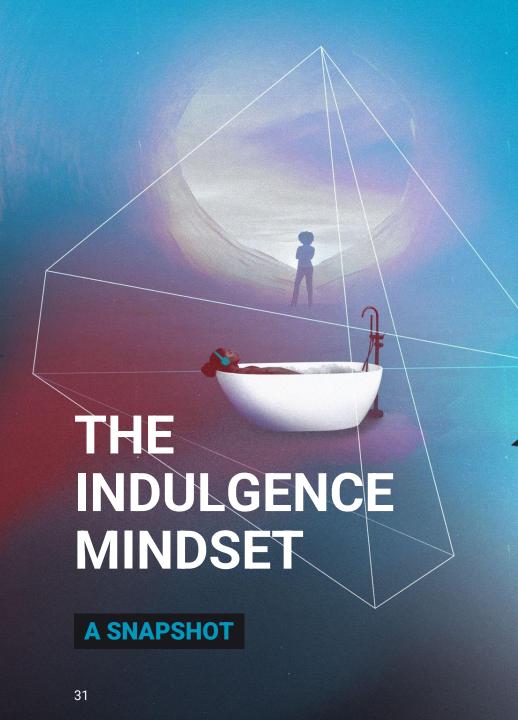
Q: How would you describe the overall tone of the podcast?

Q: How would you describe the content of the ad(s) you heard during the podcast?

Q: How many ads would you prefer during your experience?

Q: What type of ad(s) would you have been open to hearing during your experience?





Be entertained and/or enjoy "me" time **PURPOSE** 

**EMOTIONAL** Joy, happiness, amusement, confidence **RESPONSE** 

**OPENNESS** Loyal to podcast titles; host-reads highly

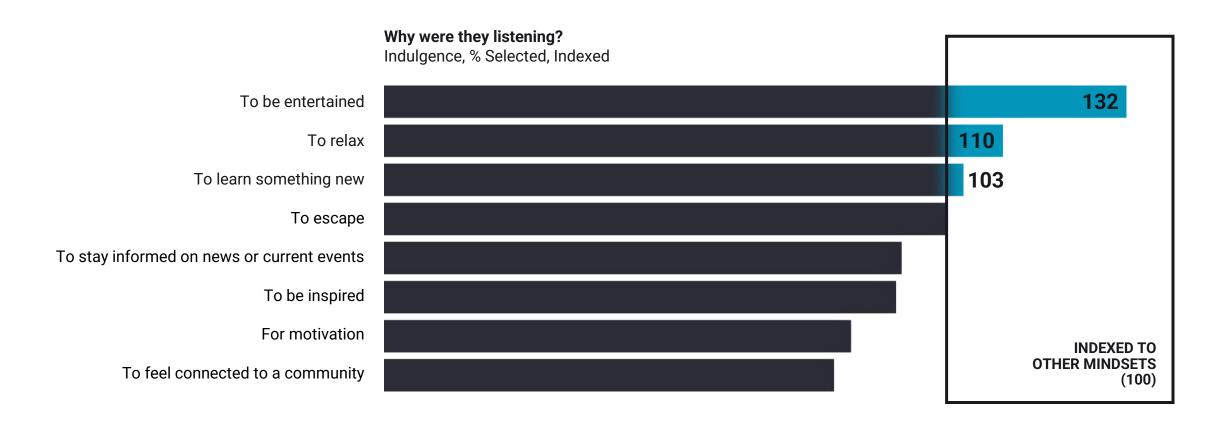
effective

Top-notch host: entertaining, relatable, **PODCAST NEEDS** 

knowledgeable, trustworthy

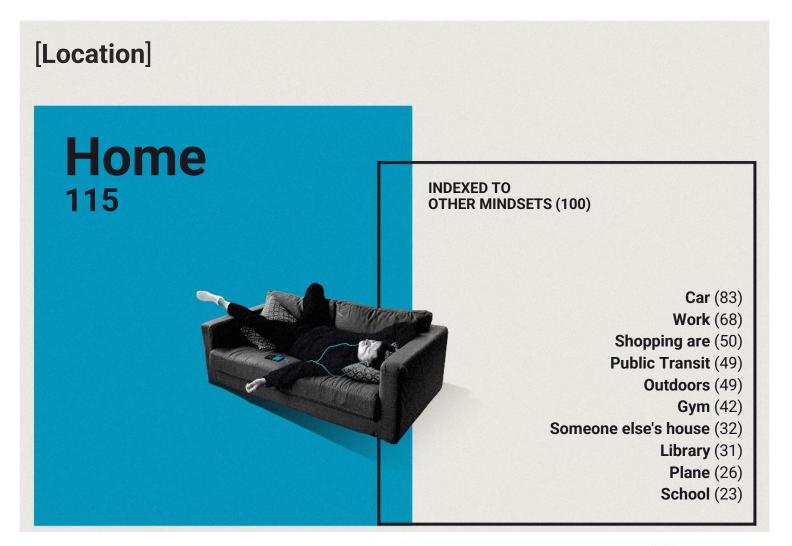
### Indulgence is all about entertainment, and not achievement

Relaxation is also a stronger driver of listenership compared to other mindsets



# Primary listening environment is the home where the focus can be on oneself

### Where are they listening? Indulgence, % Selected, Indexed

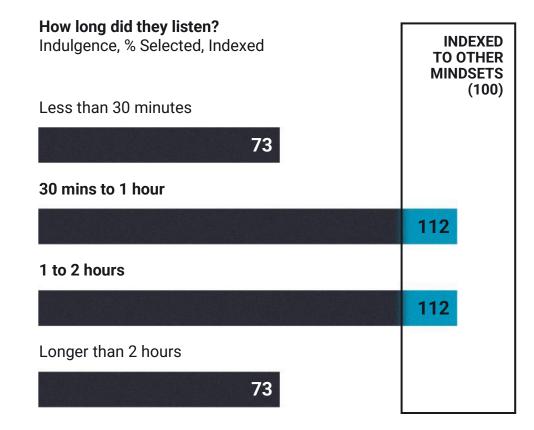


# Home environment offers quiet and few interruptions – facilitating longer listening times

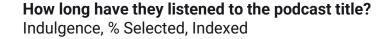
### What was the listening environment like?

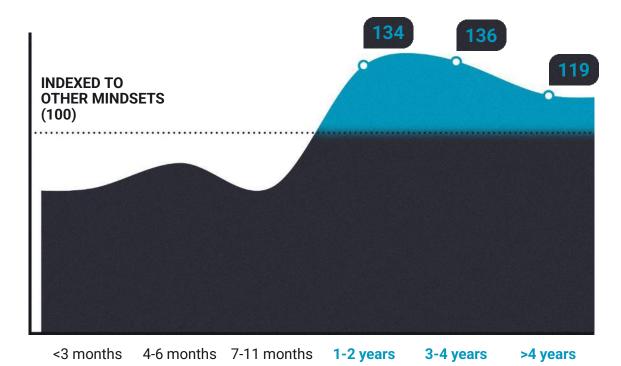
Indulgence, % Selected, Indexed

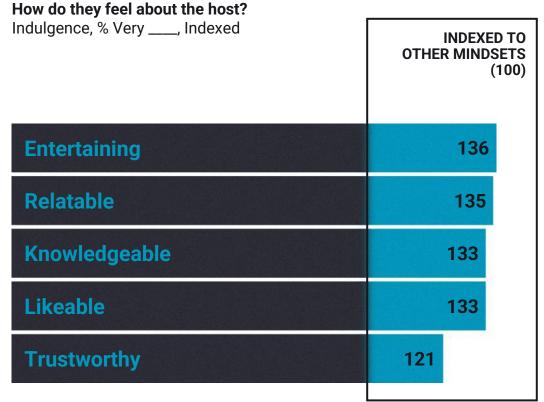




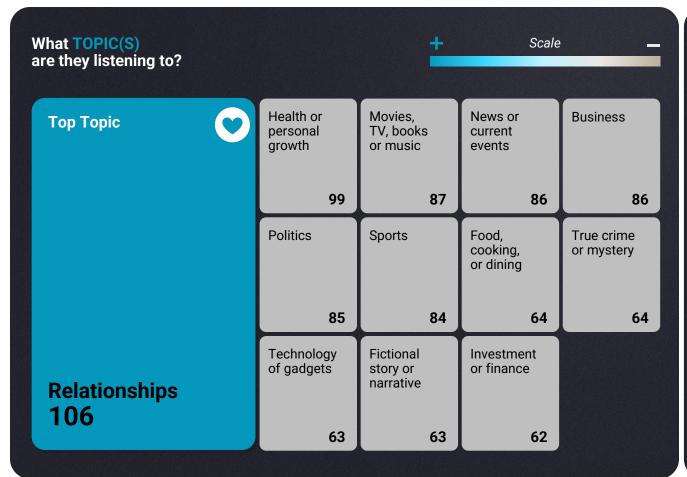
# Loyal listeners with a focus on top-notch hosts who deliver on key qualities across the board







# Mindset is open to all topics but shows a preference for formats where the host plays an outsized role



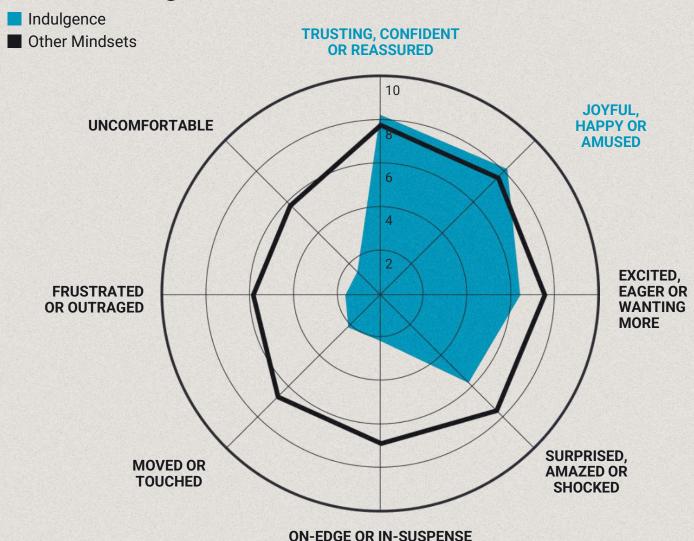


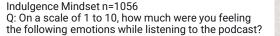
#### **INDULGENCE MINDSET**

# Listeners seek joy and trust, suggesting podcasts are used for "me-time"

How are they feeling while listening? Indulgence, Average Rating (10=Very Much; 1=Not At All)

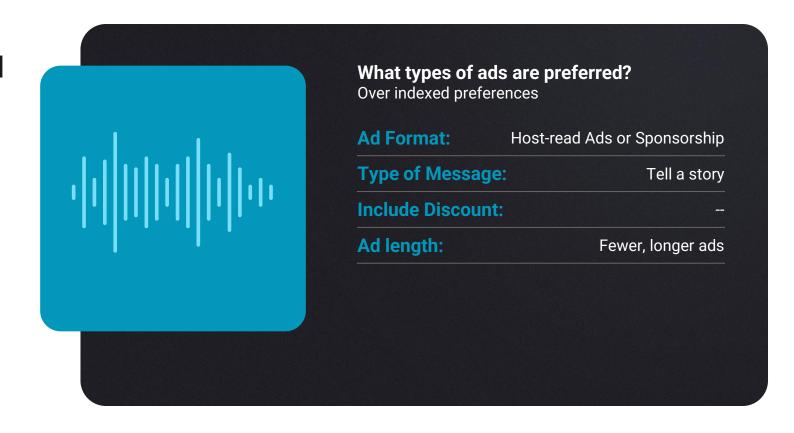
# [Emotions while listening]





#### **INDULGENCE MINDSET**

Lean into host-read ads and sponsorships to avoid interruption, but focus on telling the brand's story



### What are they listening to?

Indexed to other mindsets (100)

Topics		Tones		Formats	
Relationships	106	Relaxed or casual	139	Conversation between 2+ hosts	113
Health or personal growth Movies, TV, books or music	99 87	Humorous Business-like or professional	136 86	Host interviewing a guest Host's opinion, education, experiences, etc.	101 95

Indulgence Mindset n=1056

Q: What topic(s) were covered on the podcast? Q: Which of the following best describes the format of the podcast?

Q: How would you describe the overall tone of the podcast?

Q: How would you describe the content of the ad(s) you heard during the podcast? Q: How many ads would you prefer during your experience?

Q: What type of ad(s) would you have been open to hearing during your experience?

# DELIVERING ON AD PREFERENCES BY MINDSET

M/GNA MEDIA TRIALS

VOXMEDIA



# Marketers can deliver on ad preferences by mindset

What types of ads are preferred by each mindset? Over indexed preferences	Interconnect  Leverage longer ads that focus on telling the brand's story; consider a promo code	Inspiration  Run traditional ads, but use somewhat shorter versions that are to the point; consider a promo code	Indulgence Lean into host-read ads and sponsorships to avoid interruption, but focus on telling the brand's story
Ad Format	Any Format	Traditional Produced Ads	Host-read Ads or Sponsorship
Type of Message	Tell a story	Be brief and to the point	Tell a story
Include Discount	Yes	Yes	
Ad length	Fewer, longer ads	More, shorter ads	Fewer, longer ads

Interconnect Mindset n=310; Inspiration Mindset n=619; Indulgence Mindset n=1056 Q: Which of the following best describes the format of the podcast? Q: What type of ad(s) would you have been open to hearing during your experience? Q: How many ads would you prefer during your experience?

# Marketers can look to podcast characteristics for planning by mindset

Defining the nature of a podcast is up to the ad buyer and/or the media owner

#### What is each mindset listening to?

Indexed to other mindsets (100)

	Interconnect	
Topics	Food, cooking, or dining Investment or finance Fictional story or narrative	165 164 160
Tone	Somber Gritty Tense	256 220 206
Formats	Re-used content from video, radio, etc. Enactment of story/narrative by actors Host moderating panel of guests	179 155 149

Inspiration	
True crime or mystery	132
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Indulgence	
Relationships	106
Health or personal growth	
Movies, TV, books or music	87
Relaxed or casual	139
Humorous	
Business-like or professional	86
Conversation between 2+ hosts	113
Host interviewing a guest	
Host providing opinion, education, experiences, etc.	95

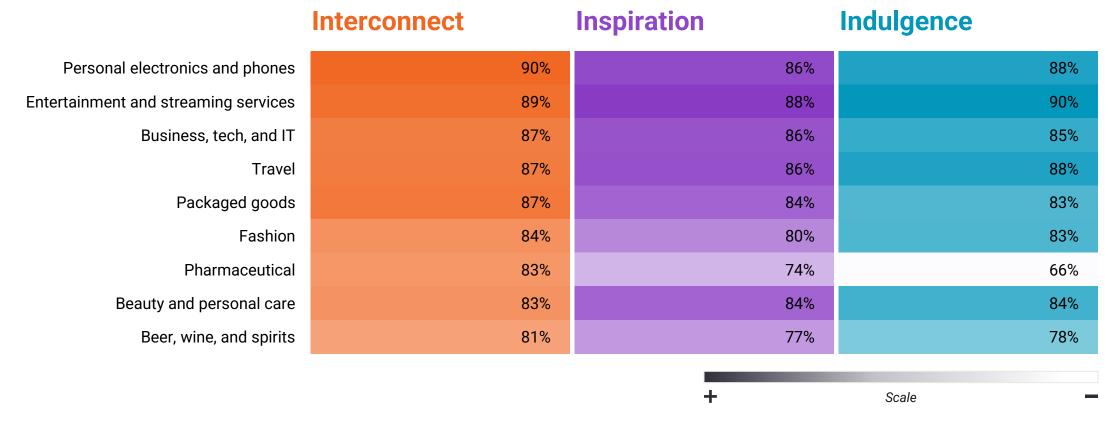
Q: What topic(s) were covered on the podcast?
Q: Which of the following best describes the format of the podcast?
Q: How would you describe the overall tone of the podcast?

# Mindsets are product agnostic when it comes to ads

Vast majority of listeners feel any vertical is suitable, regardless of their mindset

# What products are most suitable for advertising to each mindset?

% strongly agree/agree





# Questions to ask for planning ads by listener mindset

#### Think beyond traditional genres....

- What topic is being discussed?
- What is the overall tone of the podcast?
- What is the format of the podcast?
- Does the podcast have loyal repeat listeners?
- How long is the podcast?



# From listening to loyalty: podcast fans engage beyond audio

#### How else do listeners engage with the podcast?

% selected

**58**%

Watched, liked, shared, commented, etc. on posts or shorter clips of the show on social media

53%

Followed the podcast host(s) on social media

31%

Purchased books or other media (outside of podcast) created by the host 24%

Donated to support a podcast (e.g., Patreon) 22%

Purchased podcast merch

29%

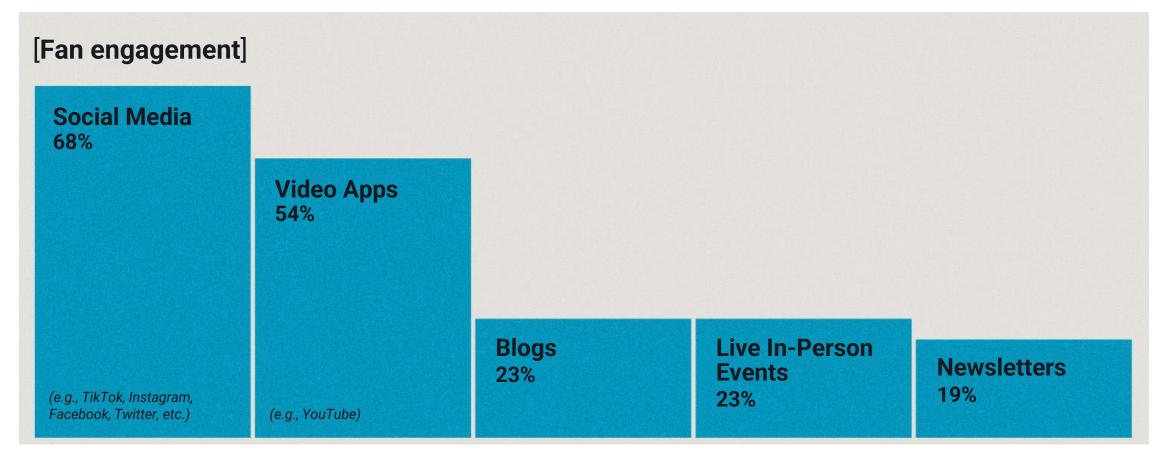
Bought products advertised during the podcast to support the host 20%

Met up with other fans of the podcast(s) you like 16%

Attended a live podcast event

# Fans engage with podcasters across social, video, and inperson channels

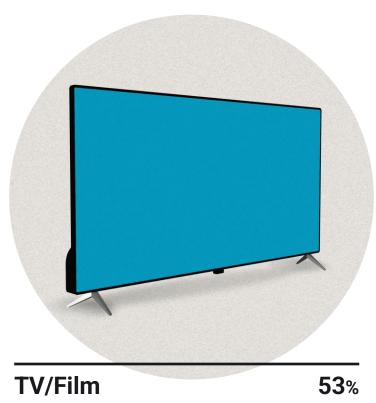
How else do listeners engage with the podcast? - % selected



# Fans want their favorite hosts on every screen and page

Where else would fans like to see their favorite podcasters??

% selected







**Print\*** 42%

# **Implications**



# Think beyond audiences alone

Podcasts offer a breadth of experiences, and brands can go beyond audience alone and consider mindset when advertising



# Strategize with media partners

Work closely with your ad buyer and media owners to identify which podcasts fit each mindset and customize ads accordingly