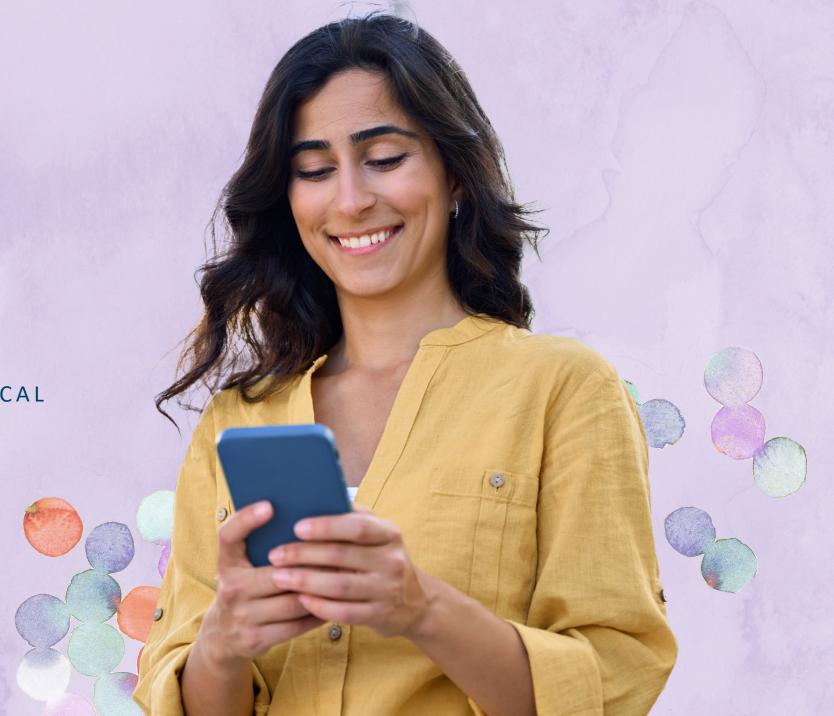
### Positivity Performs

AD ENVIRONMENTS' CRITICAL ROLE IN MEDIA PLANNING







#### The evolving considerations of ad environment

Advertisers are expected to adapt to a constantly changing media ecosystem, ensuring that ad environments are safe, suitable, and ideal for driving measurable brand performance



**BRAND SAFETY** 



BRAND SUITABILITY



BRAND ALIGNMENT

Avoiding content that is inappropriate and may present a legal or reputational risk to the brand

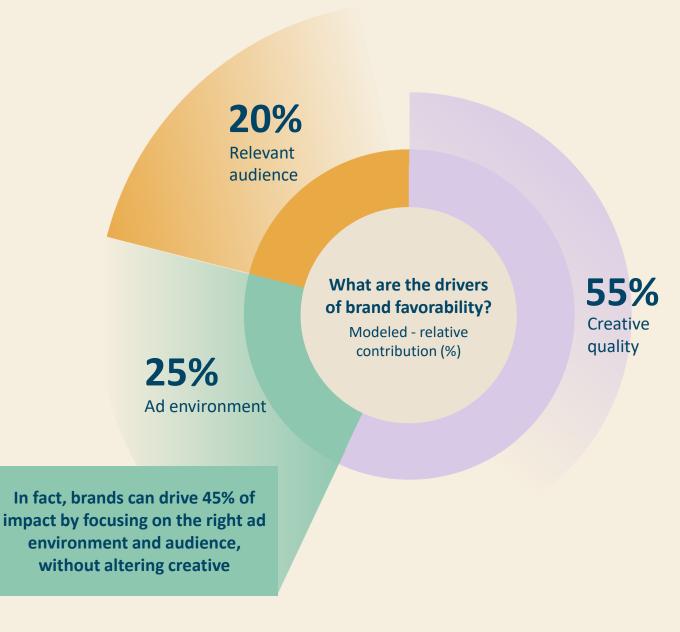
Filtering out ad environments that don't align with a brand's core values, target audience, and the context of their ads Seeking out ad environments that maximize positive outcomes for brands and audiences





#### And for good reason...

# Where ads appear is just as powerful as who they are delivered to







What should brands consider when choosing ad environments?







#### Our research:

We explored potential links between a range of ad environment attributes and brand outcomes





## Measuring conscious response

STUDY 1: BRAND IMPACT

#### Controlled, at home testing

We measured the impact of ad environment on brand KPIs by evaluating responses from 6,200 participants who browsed a popular social media platform featuring test and control ads

The study evaluated response to ads across four brand verticals and four popular social media platforms

**Metrics:** Unaided recall, aided recall, brand favorability, research intent, brand preference, purchase intent, ad opinions (ad was likeable, ad piqued interest in brand, ad was perceived as trustworthy based on participants' own perception)









#### Measuring unconscious response

STUDY 2: NEURO

#### Controlled, in-lab testing

We measured neuro-metric response to ads among 120 participants across various social media platforms using eye-trackers and EEG sensors

The study evaluated response to ads across three brand verticals and two popular social media platforms

#### **Metrics:**

- Visual attention: How long are people viewing the content or ads?
- **Cognitive load:** Are people processing the information? Are they experiencing information overload?
- **Arousal:** Are people emotionally engaged in what they are viewing?
- **Motivation:** Are people having a positive or negative experience?

## Measuring sales impact

STUDY 3: SALES IMPACT

#### Marketing Mix Modeling (MMM) simulations

We evaluated the impact of ad environment attributes on online sales conversions through simulations using historical campaign data from three brands across various industries

**Metric:** Projected sales





#### Agenda



Which attributes of ad environments drive brand impact?



How does cognitive mindset vary between positive and not-positive ad environments?



Do positive ad environments have an impact on sales?





# Brands are the company they keep

The impact of where ads appear









## What attributes of an ad environment matter?

We used advanced modeling to quantify which ad environment\* attributes have the biggest impact on brand KPIs

Survey Q: While thinking of [platform] in general, how would you rate it on the following attributes?

<u>Attributes explored</u>, all defined by participants (based on their own interpretations):



ENTERTAINMENT



CREATIVITY



TRUSTWORTHINESS



POSITIVITY



SAFE SPACE ONLINE





# Trust and safety are the top drivers of purchase intent, followed by positivity

Impact of ad environment on purchase intent

Modeled Lift

Platform positivity can create 25% more impact than the entertainment factor

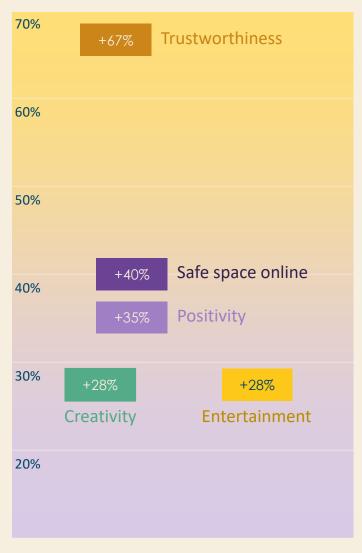
% lift

ODELED IMPACT

≥

#### **Purchase intent**

How likely are people to buy from the brand?



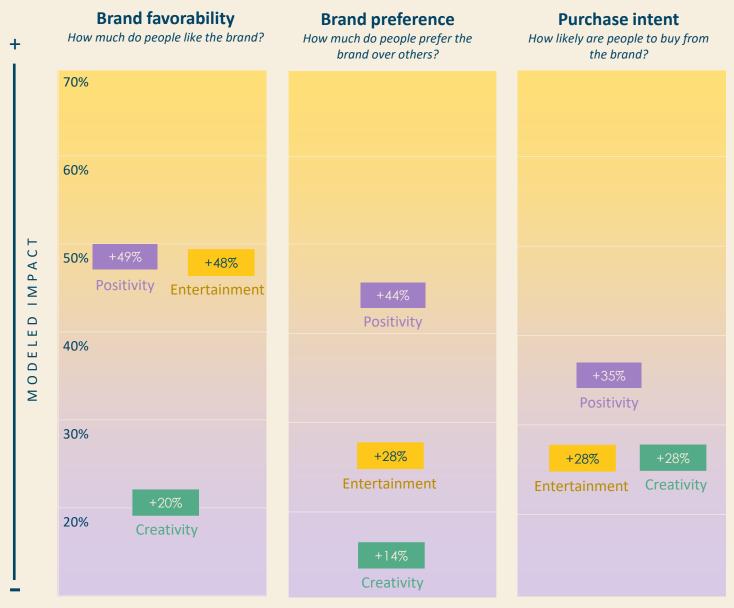




# After trust and safety, positivity is the #1 driver of metrics that matter

Self-defined positivity outsizes other attributes in brand preference and purchase intent

**Impact of ad environment on brand KPIs**Modeled Lift





Read as: Positive environments can create +44% higher brand preference and +35% higher purchase intent compared to not-positive environments. This is higher than the predicted impact created when ads appear in an entertaining or creative environment.

The map reflects a penalized logistic regression model that measures the contribution of each attribute to brand KPIs Note: All attributes (e.g., trustworthiness, safe space online, positivity) were rated based on participants' own perceptions



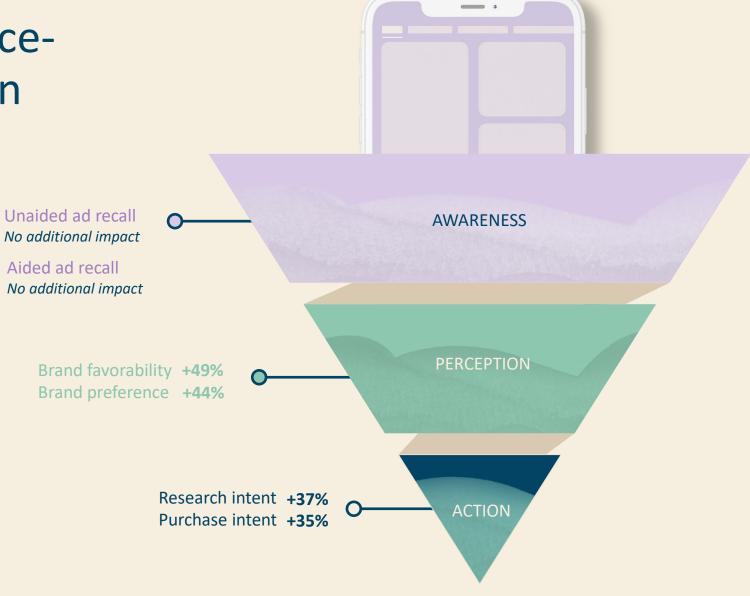


#### Positivity isn't just a niceto-have, it drives action

While positive ad environments don't add additional impact on awareness, they can drive substantial improvements in perception and action metrics

Impact of positive ad environments on brand KPIs

Modeled Lift



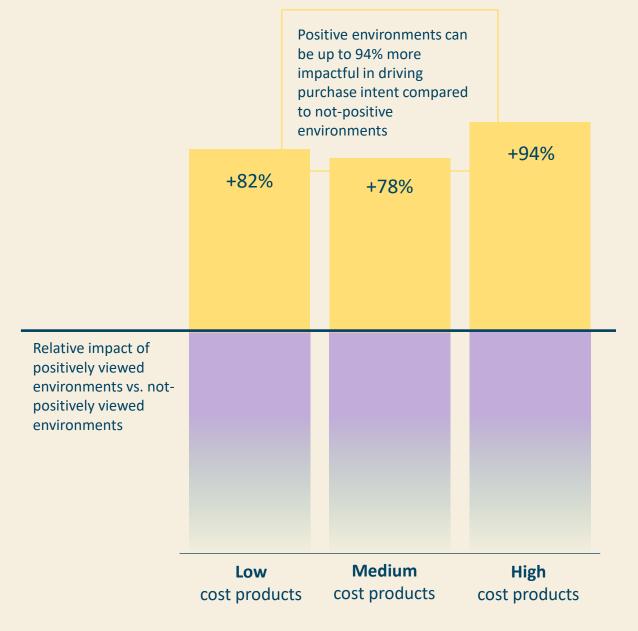




# Positivity is vital for purchase intent across verticals, especially bigticket items

Impact of ad environment on purchase intent | by vertical

Modeled relative impact %



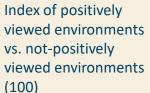




Study 1, Branding impact, Total audience n=6,200

#### The exact same creative is seen differently in a positive ad environment

Not only do people like and trust the ad more, but the same ad piques more interest in the brand



Ad was likeable

150

Ad piqued my interest in the brand

Impact of ad environment on ad opinions

204

Ad was trustworthy

205





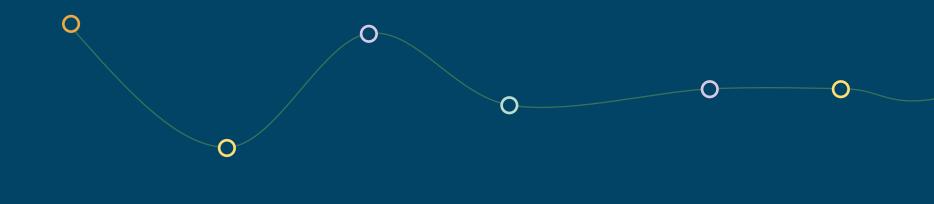


Q: How much do you agree or disagree with the following statements about the ad?

#### KEY FINDING

Brands across all verticals should consider brand alignment as a new component in media buying decisions

Beyond trust and safety, appearing in positive ad environments amplifies key metrics such as brand favorability, preference, and purchase intent









# Platform positivity, under the hood

Why positivity creates advertising success







## What defines a positive or not-positive ad environment?

Survey Q: While thinking of [platform] in general, how would you rate it on the following attributes?

<u>Positive</u> environments: Platforms rated as "positive" by participants (strongly agree or agree), based on their own perceptions

<u>Not-positive</u> environments: Platforms rated as "not-positive" by participants (strongly disagree, disagree, or neutral), based on their own perceptions





#### Controlled, in-lab testing

#### COGNITIVE LOAD Are people processing the information given? Are they experiencing information overload or stress? **NEUROSCIENCE METRICS** AROUSAL Are people emotionally engaged in what they are viewing?

#### MOTIVATION

Are people having a positive or negative experience? This score reflects two main states: 'aversion' (negative experience) and 'approach' (positive experience)

#### VISUAL ATTENTION

For how long are people viewing the content or ads?





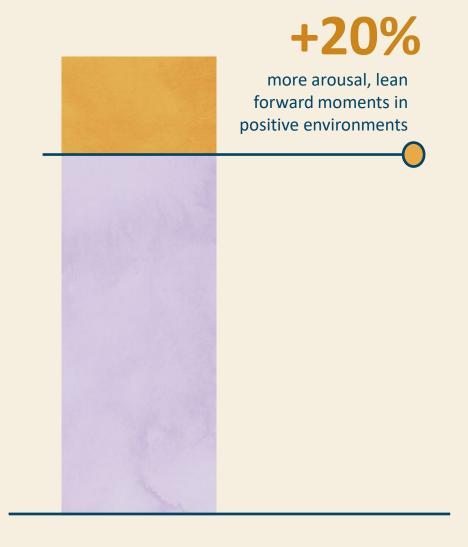
# People are more emotionally engaged in positive environments

Positive ad environments resulted in +20% more high-arousal, "lean forward" moments

**Arousal moments:** % of time people were in a leaned-in mindset

Environments viewed as positive

Environments viewed as not-positive







## Positive environments offer more opportunity for ads to be seen

A more leaned-in audience spends more time looking at ads in a positive environment



In-view Time

Number of seconds the ad was

100% in-view

Eyes-on Ad

Numbers of seconds a person

was looking at the ad



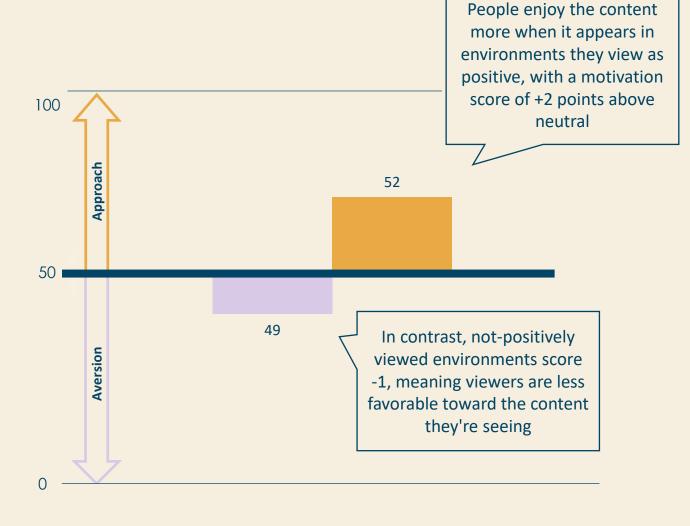


# Beyond attention, positive ad environments foster positive experiences

**Motivation:** Whether people are having a positive or negative experience during ad exposure

Environments viewed as positive

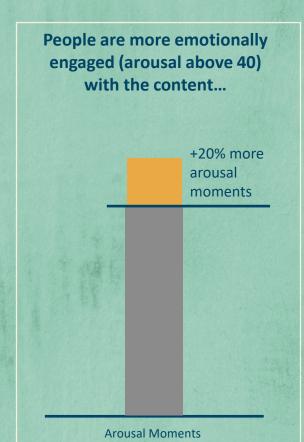
Environments viewed as **not-positive** 

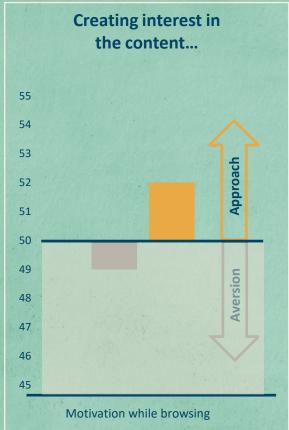


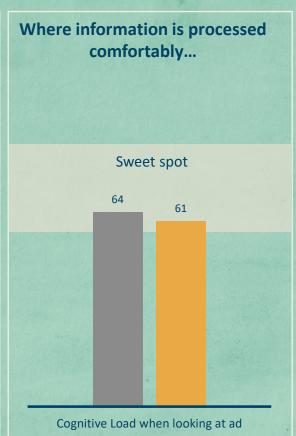




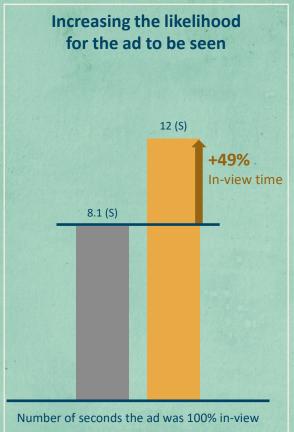
#### Positivity creates the ideal cognitive environment for brands







Environments viewed as **not-positive** 



Environments viewed as positive





## Does positivity have an impact on sales?

We used advanced modeling leveraging marketing mix models (MMM) to quantify how much viewability and positivity impact sales in ad environments



Collected live campaign data



Modeled attribution of campaign impressions to sales



Simulated alternate outcomes based on ad viewability & positivity



#### 3 BRAND VERTICALS



14 BILLION IMPRESSIONS



97,620 AD ENVIRONMENTS\*



3,900 POSITIVITY RESPONSES

#### How we defined positivity:

- 1. Surveyed participants to get the average positivity (scale of 1 to 10) across top ad environments
- 2. Leveraged Adelaide's AU™ metric, which rates the quality of media placements, combined with DSP failure rate metrics to create an ensemble model to extend positivity across all ad environments



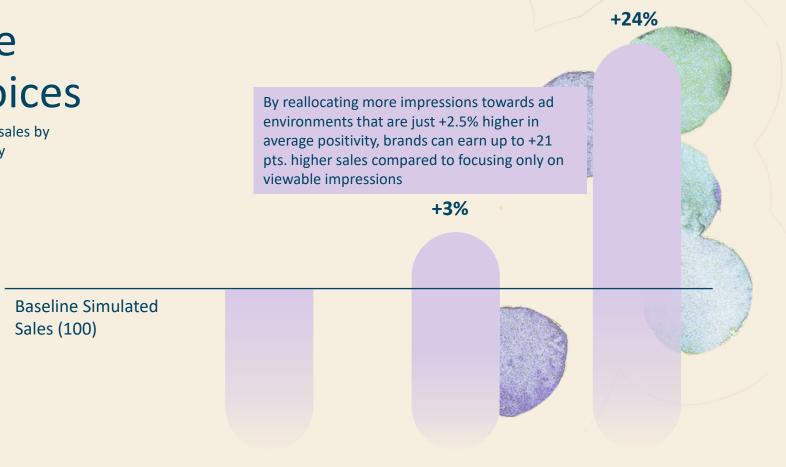


## Boost sales with more thoughtful media choices

With the same, finite budget, brands can generate +24% more sales by incorporating viewability and positivity in media buying strategy

#### **Incremental sales informed by MMM**

- Impressions come from live campaigns, with brand safety controls on
- Modeled sales response after using the MMM to reallocate impressions, holding spend constant
- Surveyed participants on ad environment positivity (1–10 scale) and used Adelaide's AU<sup>™</sup> metric with DSP failure rates to model positivity across all placements



All impressions

Only viewable impressions Viewable impressions with

Viewable impressions with positivity taken into account





#### SUMMARY

#### Advertisers should consider aligning with positive ad environments to drive meaningful outcomes

STUDY 1: BRAND IMPACT

#### BRAND BOOSTER

Advertising in positive environments isn't just about "feel-good" vibes – they can deliver tangible results across mid and bottom funnel metrics.

STUDY 2: NEURO

#### COGNITIVE CATALYST

Positive environments create an optimal cognitive setting for advertising, enhancing emotional engagement, and attentiveness to brand messages

#### SALES MULTIPLIER

Positive environments can amplify the efficiency of ad budgets, projecting stronger sales without the need for additional spend

Data based on simulated MMM results

# Choose ad environments with quality content to unlock positivity

Top 3 modeled drivers of positive ad environments



Ad environments that have meaningful, high-quality content



Ad environments that have up-to-date content



Ad environments that have trustworthy content





#### Thought starters

**Know your audience:** Positivity is in the eye of the beholder. Work with media partners to define positivity for your audience

**Use contextual targeting:** Leverage contextual targeting to place ads alongside uplifting, positive content; expanding campaign reach while reinforcing your brand's values

**Communicate your values:** Clearly share your brand values with your partners (agencies & vendors) so they can ensure your ads are placed in brand-safe, positive content that aligns with your values

**Create inclusion lists:** Work with your media partners to identify the publishers and platforms that reflect your brand's values and create inclusion lists to prioritize these placements





## Thank You

M/GNA MEDIATRIALS Pinterest

